XOHM™
WiMAX

Get Started

XOHM™ Modem by ZyXEL

Welcome to XOHM

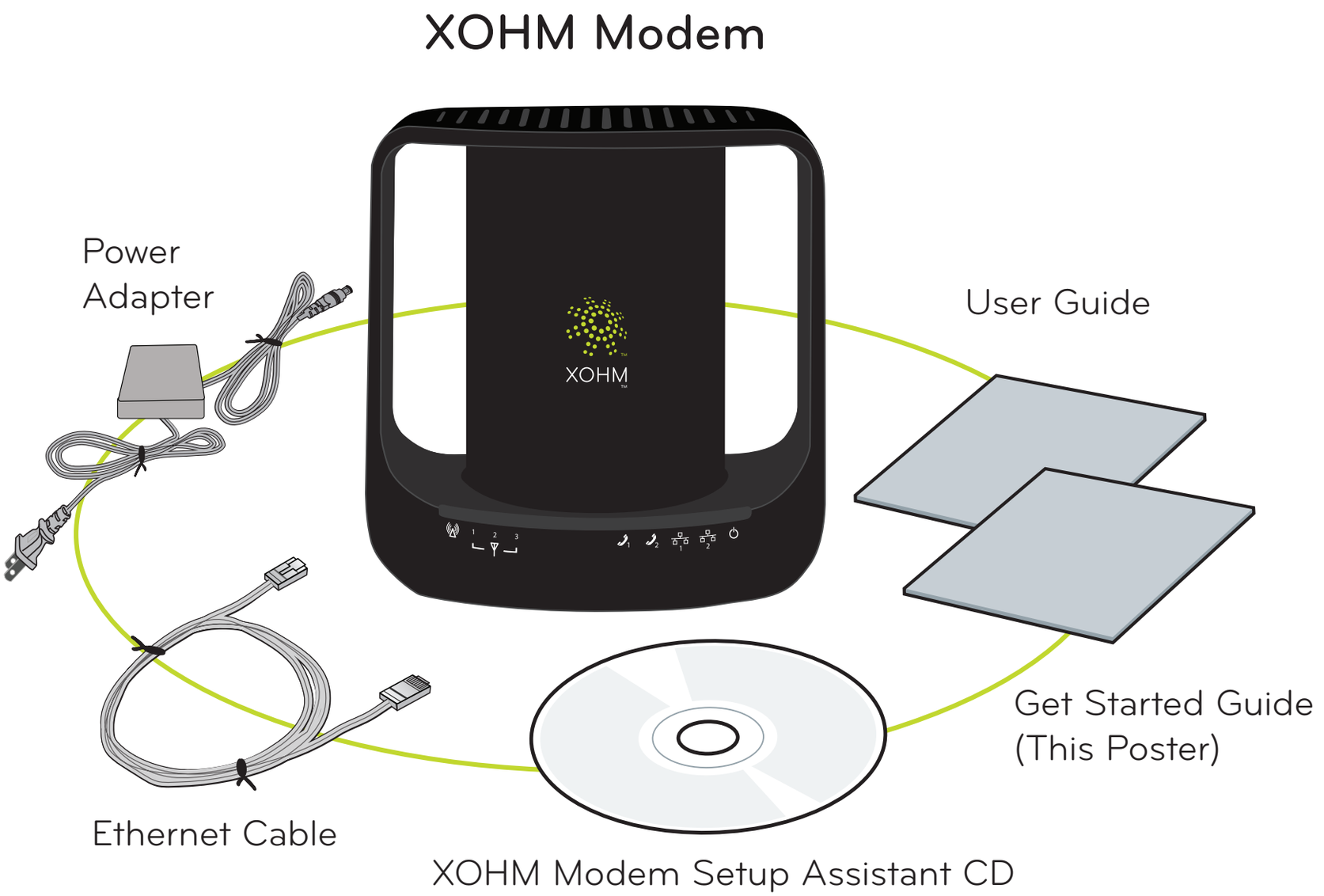
XOHM is a wireless Internet service that lets you get online at broadband speed. The XOHM WiMAX network connects you to the people you need, the entertainment you love and the information you can't live without. You'll connect to the Internet using your choice of computer without long-term contracts or complications.

Getting started with XOHM is simple: just insert the XOHM Modem Setup Assistant CD, follow the instructions to connect your **XOHM Modem** to your computer, and activate your XOHM service. This Get Started Guide gives you all the basic information you need to get you on your way.

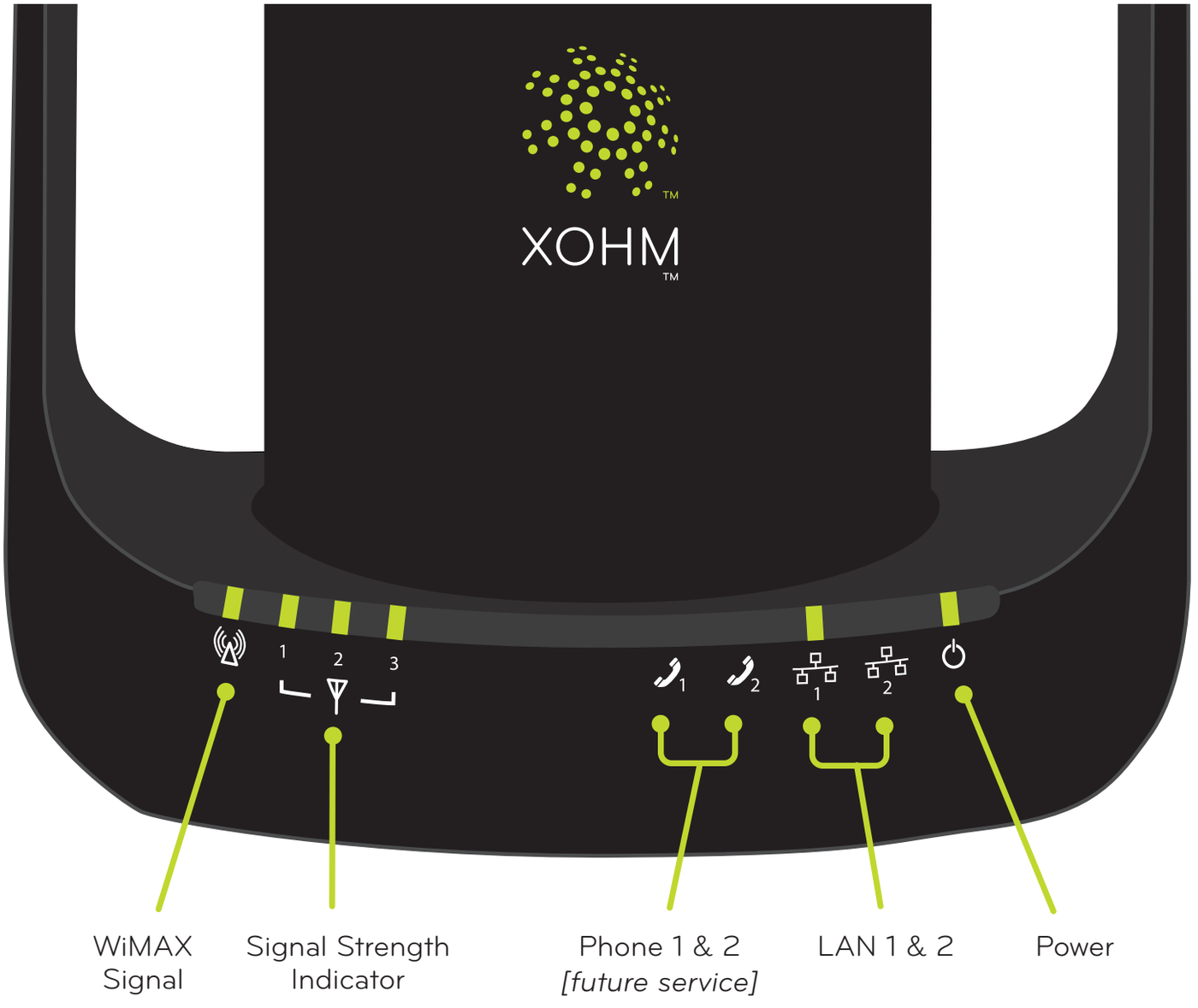
Additional information can be found in your device user guide, included in the box.

1 Get to Know Your XOHM Modem

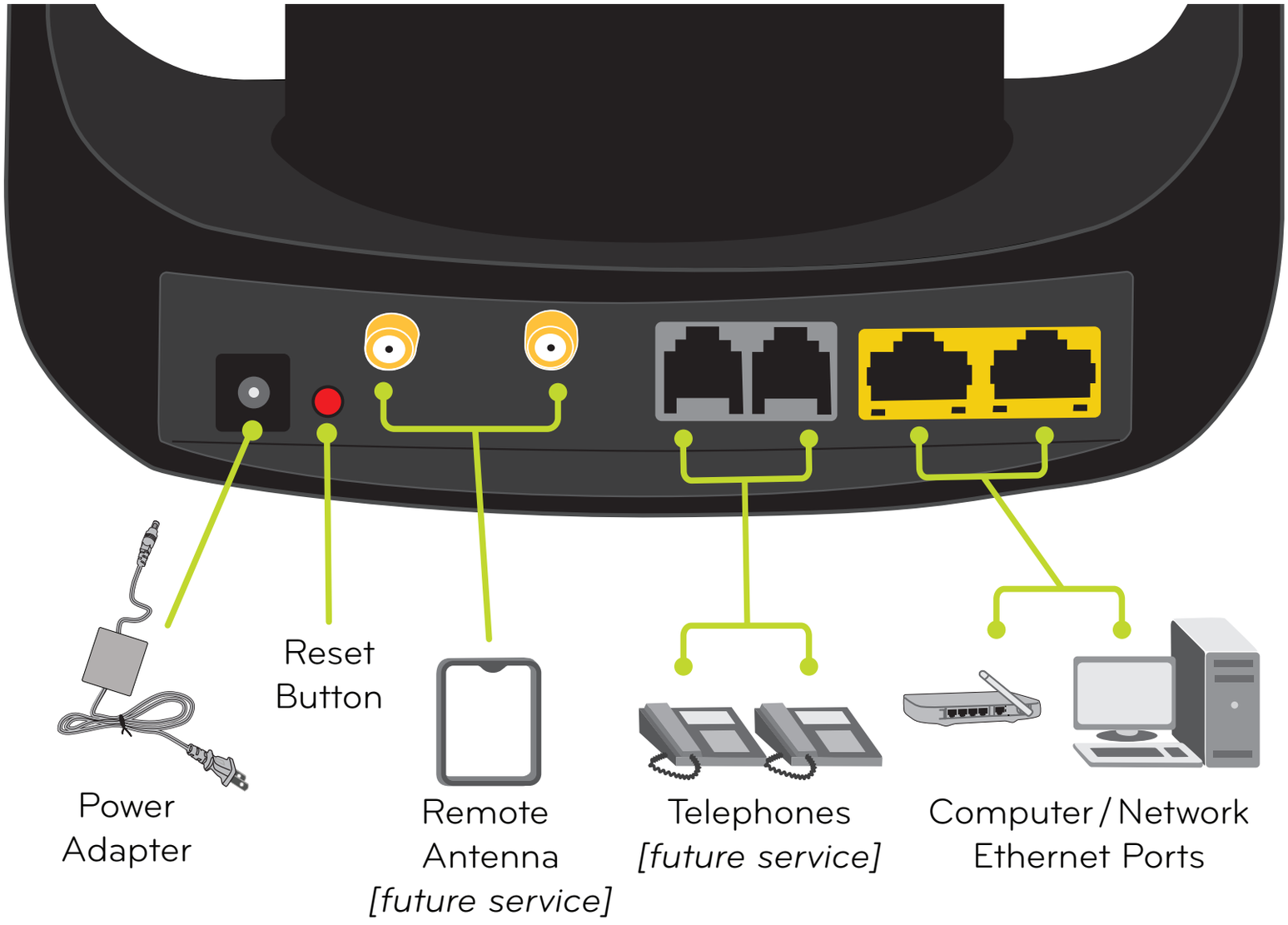
What's in the box



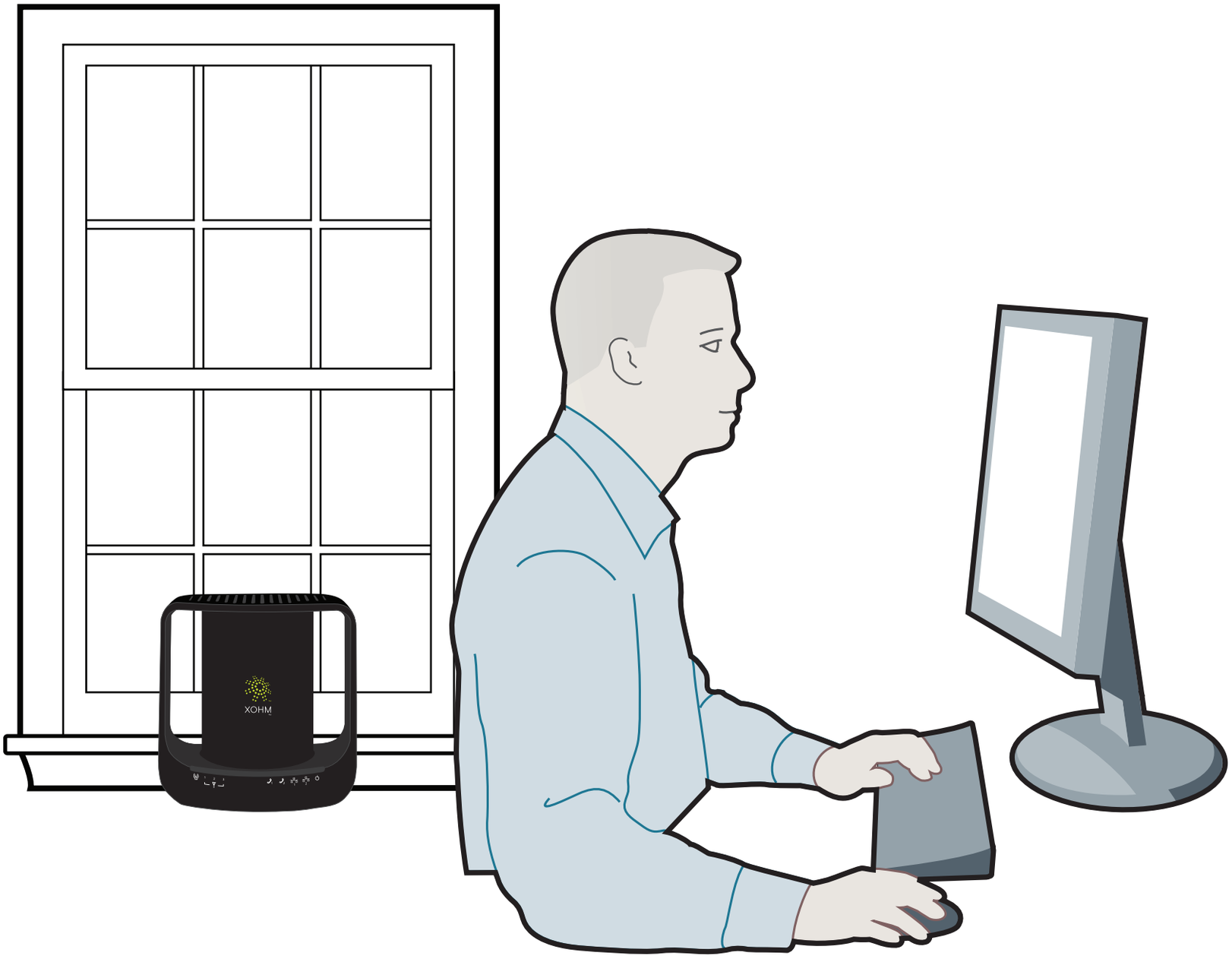
Indicator lights (LEDs)



Connections



2 Find a Place For Your Modem



- Only use your XOHM Modem indoors. Avoid moisture or extreme temperatures.
- For improved reception, place the modem near a closed window.
- Place your modem within easy reach of a reliable power supply and the computer to which it will be connected.
- Make sure there's plenty of space around your modem to provide the best signal reception.
- Keep your modem at least a foot away from other electronic devices such as Wi-Fi routers and cordless phones.

NOTE

What you will need for setup and activation:

- CD-ROM drive (for XOHM Modem Setup Assistant)
- Web browser (XOHM Modem is compatible with Internet Explorer 6 and higher, Firefox 1.5 and higher, and Safari 2.0. May function with other browsers as well.)
- 32MB RAM minimum (64MB recommended)
- 20MB available hard disk space
- 10/100Mbps Ethernet port
- Credit card for activation

3 Set Up Your XOHM Modem

Follow these instructions to set up your XOHM Modem.

1. Disconnect any existing LAN (Ethernet) connections or routers from your computer. For activation, the computer will need to connect to the Internet through the XOHM Modem.
2. Insert the ***XOHM Modem Setup Assistant*** CD into your computer's CD drive.
   - The installation should begin automatically. If the installation program does not launch, click ***Start > My Computer*** and double-click on the CD Drive. From the CD drive file list, click ***XOHM Modem Setup Assistant.exe*** to begin the installation.
3. When the ***Completed*** screen appears, select ***Launch XOHM Modem Setup Assistant*** and click ***Finish*** to launch the setup assistant.

   The XOHM Modem Setup Assistant will take you through the entire setup process detailed in the remainder of this guide, including powering up your modem and connecting it to your computer.

   - Insert the round end of the power adapter into the modem's power port and plug the other end into a power source. (The Power LED should illuminate. It may take a minute or so to completely power up.)

- Insert one end of the supplied Ethernet cable to your computer and the other end into the yellow ***LAN 1*** port on the modem. (The ***LAN 1*** LED should illuminate.)

4. Use the modem setup assistant to check your XOHM Signal Strength. It may take a few moments for the signal to find your modem.
   - If the setup assistant shows any green circles (, , or), you're in fine shape. Click ***Next*** and move on to step 5.
   - If you don't have any green circles showing ( ) or if you would like to look for a stronger signal, try moving the modem to a different location (nearer a window, on a higher floor, or away from other electronic devices). Wait several seconds at each location and click ***Test*** to see if you're getting a signal.
   - If you cannot acquire a WiMAX signal, call ***XOHM Care*** at ***877-333-XOHM*** (9646).
5. Click ***Activate My Modem*** to activate on the XOHM WiMAX network.
   - The XOHM website will be displayed.
   - Follow the instructions to explore the XOHM service options, select the option that's right for you, and activate your modem on the XOHM WiMAX network. When you have made your selections on the products and services you wish to purchase, submit your order.

6. Wait for activation and provisioning to complete. (Activation by XOHM is typically fast but may take several minutes.)
   - During provisioning, make sure that you do not disconnect your modem. Doing so will interrupt the process.
   - When provisioning is complete, the ***Activation Complete*** window will be displayed, the modem will disconnect and reconnect automatically, and the modem indicator lights (LEDs) will turn off and on in sequence.
7. To confirm your modem's status, navigate to your favorite website. If you're able to access only the XOHM site and no other website, provisioning may not be complete. Wait a few minutes and try again.
8. If you're setting up a wireless router, continue to panel 4, "Set Up a Router." If not, click ***No, I Will Not Use a Wireless Router*** and then click ***Finish*** to exit the setup assistant and begin enjoying your broadband experience.

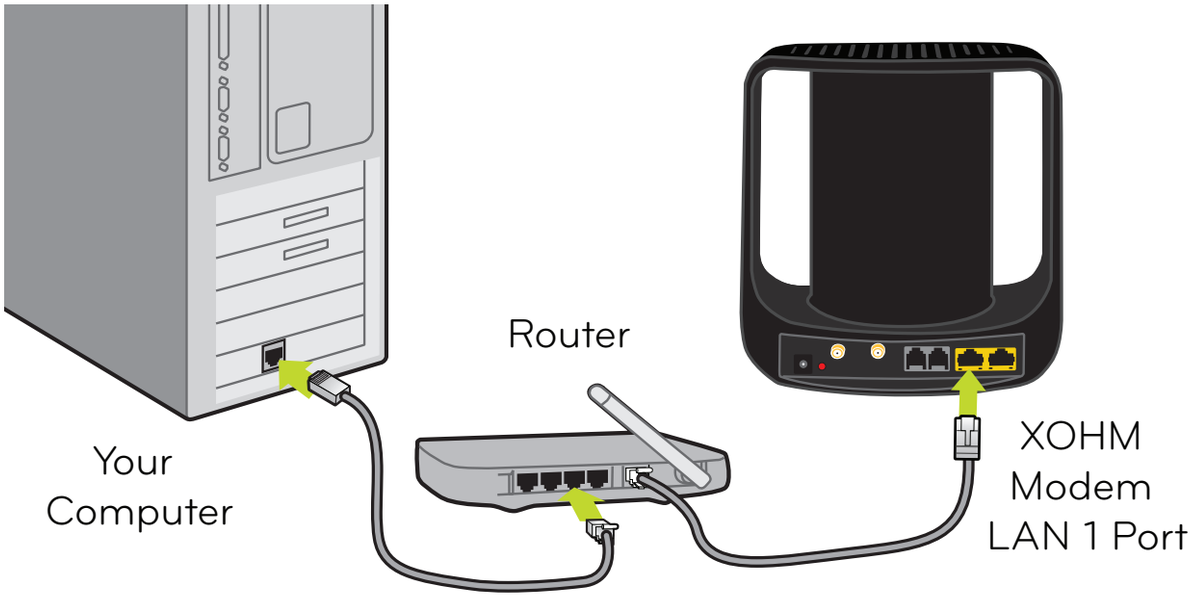
NOTE

For details about installing your XOHM Modem without the modem setup assistant, see the User Guide that came with your modem.

4 Set Up a Router

The XOHM Modem Setup Assistant will take you through basic router setup and connection testing. For specific router configuration, consult your router's documentation.

1. To set up a router, click ***Yes, Help Me Set Up My Wireless Router***.
2. Disconnect the Ethernet cable from your computer and connect it to the router's ***Internet*** port. (It will go directly from the XOHM Modem's LAN 1 port to the router.)
3. Connect an Ethernet cable from the router to your computer.
4. Click ***Test*** to test your router connection. If you are having difficulty, double check your router's settings.
5. Launch your web browser to make sure you can connect to the network. Click ***next*** and then click ***Finish*** to exit the setup assistant and begin enjoying your broadband experience.



For More Information

Check out the ***XOHM Modem User Guide*** that came with your device.

Go to www.xohm.com for more information.

If you need help, call XOHM Care at ***877-333-XOHM (877-333-9646)***.

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